



## Blue Cross and Blue Shield of New Mexico

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company,  
an Independent Licensee of the Blue Cross and Blue Shield Association.

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October 16, 2002

Dear Member:

A few weeks ago, you received a letter from Blue Cross and Blue Shield of New Mexico (BCBSNM) and HMO New Mexico (HMONM) notifying you that, as of October 1, 2002, Santa Fe Radiology and Santa Fe Imaging would no longer be participating providers with our plan.

We are very pleased to announce that an agreement has since been reached between BCBSNM and HMONM and the above-mentioned radiology groups, and therefore, these two groups will not be terminating their relationship with Blue Cross and Blue Shield. To ensure that this termination reversal causes minimal disruption in service to our members, negotiating parties have agreed upon an October 1 effective reinstatement date.

We apologize for any inconvenience this change may have caused any of our valued members. We thank you for your continued participation with BCBSNM and HMONM, and we look forward to providing your health care coverage in the future.

If you have any questions, please call your customer service representative at the number on the back of your ID card, or email us directly from our Web site: [www.bcbsnm.com](http://www.bcbsnm.com).

Sincerely,

A handwritten signature in black ink, appearing to read 'Karen J. Smoot', written in a cursive style.

Karen J. Smoot  
Director, Network Services